Developer Experience Engineer (Dev Advocate)

Weaveworks, location flexible

Are you passionate about growing your technical knowledge, contributing to projects, and innovating within various communities through code and/or SIGs?

Do you love to teach what you've learned through writing, workshops, community gatherings, and/or speaking?

Are you empathetic toward your community of technical users? Do you see experiences through their perspectives, listen to their challenges, advocate for their needs, help them learn, and help build solutions?

If so, we are looking for someone to fill the role of Developer Experience Engineer/Advocate!

The Team

The Developer Experience Engineer/Advocate position lives within Weaveworks' Developer Experience team. We're a distributed team of 9 Community Managers and Developer Experience Engineers that's passionate about community as well as music, parkour, the outdoors, permaculture, art, Instant Pot, movies, and more!

The Developer Experience team provides engineering work that involves:
- Making upstream contributions to projects in the Kubernetes ecosystem and in the CNCF
- Participating in relevant SIGs
- Contributing to projects in Weaveworks orgs
- Building integrations between Weaveworks' projects and other open source or commercial products

We do this work with dedication to user happiness. So the team also advocates for users and contributors by working on documentation, tutorials, blogs posts, talks, workshops, support, and any other relevant ways that ensure that users and contributors have a positive experience of the projects that we prioritize.

The responsibilities fall under Weaveworks' commitment to provide users with the best GitOps experience. To meet this goal, members of the Developer Experience team help build toward a best-in-class user experience with passion, creativity, and sense of humor. Our team culture is built on diversity and inclusion, sharing and collaboration, helping each other and kindness, and balancing the needs of our communities and the company.

The Role

This role is flexible in terms of location with a leaning towards the ability to work in Americas to ~GMT-0 time zones.

The following are the various types of responsibilities for the role. (Each DX Engineer contributes to some of these responsibilities based on current strengths and directions for growth. We don't expect one advocate to cover all responsibilities listed below).

- Contribute engineering work to prioritized projects and products: Flux, Flagger, upstream contributions to projects in the Kubernetes ecosystem, etc.
- Own or contribute to materials that guide users or contributors through your engineering work: documentation, onboarding/migration, demos, blog posts, support questions, etc.
- Contribute to and advocate within relevant open source projects and organizations: SIGs, groups and projects in the ecosystem, etc.
- Educate GitOps and relevant projects to user communities (eg. Kubernetes, Helm, etc.) through writing, talks, demos, workshops, etc.
- Teach Weaveworks' open source technologies and commercial products to the community through talks, demos, writing.
- Listen to users for their challenges, use cases, and needs, and advocate for them by documenting and sharing the information.
- Assist with questions through online channels, and convert the answers into publishable content: blog posts, tutorials, talks, etc.
- Identify community champions, advocate for their needs, help them spread the word, and recognize their support.

Qualifications

- A team and community player
- Ability to share examples of past talks videos, blog posts, and/or open source code.
- We welcome candidates with interesting and diverse backgrounds, for example fluency in multiple languages and cultures.
- BA/BS degree in Computer Science or equivalent practical experience.
- 2+ years experience as a software engineer or Developer Advocate with coding experience.
- Excellent written and verbal communication skills with the desire to share knowledge with the team and community.
- Thought leadership in a technical community preferred.

To apply for this position please send your covering email, outlining which role you are applying for in the subject line, along with your CV to jobs@weave.works