

Software Product Manager - Job Description

Job Title: Software Product Manager
Team: Product Management
Location: Remote, UTC -4 to UTC +1
Travel Involved: 10%
Job Type: Permanent, Individual Contributor

Role summary

At Weaveworks, our mission is to bring the productivity benefits of Cloud Native and Kubernetes to the world's leading enterprises. We provide a complete Kubernetes platform with developer tooling and management capabilities. We call our approach GitOps - Cloud Native agility, reliability and scalability.

As a Software Product Manager you will act as a conduit between users and our engineering team. You'll work with users to understand their needs and desires, and you'll have the technical skills to work with engineers to deliver those requirements. The output of your work is a commercial product that enterprise users love and value.

As a PM you'll explore and develop product ideas, whether interviewing customers, looking at competitors or investigating open source technologies. There are many great ideas, but only some can be developed so you'll collaborate with UX, engineering and leadership to prioritise the best for product development.

The heart of a PM's job is to translate user requirements into executable work items that the development team can implement in the product. You will have the detailed technical knowledge necessary so you can explain feature requirements to developers and work with them to deliver these improvements for users. We often work in upstream open source projects, contributing elements and distilling those capabilities into our commercial product. Cloud Native has a complex set of needs and a wide ranging ecosystem so you will have a strong analytical mind, that is comfortable discussing technology options and understanding product trade-offs.

This role is suitable for someone who enjoys working with users, technology and delivering software products that users love. You'll need to be comfortable in a fast paced environment, able to work at both a user and technical level, and have a strong focus on outcomes.

Responsibilities

Product Exploring

- Understanding the overall market, competitors and open source technologies
- Work closely with stakeholders (such as customers, business development and the open source community) to understand needs and priorities
- Translate market and stakeholder needs into product requirements and definitions
- Collaborate with UX and Eng on feature ideas and prototypes to bring potential

solutions to life

Product Development

- Collaborate with stakeholders to guide feature development and prioritisation
- Translate user requirements into executable feature work-items with engineering
- Be the "voice of the customer" during specification and development stages
- Influencing and collaborating in open source while balancing commercial product development

Product Success

- Able to communicate business value of product capabilities to sales
- Act as a product champion externally and internally in support of sales channels
- Track and report key metrics to drive future product developments

Skills and Experience

- End-to-End software product development and management skills
- Strong technical background with a knowledge of DevOps and Cloud Native
- Structured approach with experience in an agile work methodology
- History of collaborating with development teams and achieving outcomes
- Excellent communication skills, both verbal and written
- 3-7 years product management experience
- Preferably experience of open source in a commercial setting
- Enthusiastic about new technology and its transformational abilities
- Ability to be productive in a globally distributed team through self-discipline and self-motivation

To apply for this position please send your covering email, outlining which role you are applying for in the subject line, along with your CV to **jobs@weave.works**

Weaveworks is committed to diversity in its workforce and is proud to be an equal opportunity employer. Weaveworks considers qualified applicants without regard to race, color, religion, creed, gender, national origin, age, disability, veteran status, marital status, pregnancy, sex, gender expression or identity, sexual orientation, citizenship, or any other legally protected class. Weaveworks is an Affirmative Action and Equal Opportunity Employer.

Additionally, Weaveworks is an equal employment opportunity employer offering opportunities to all job seekers, including individuals with disabilities. We support the Black lives matter campaign.